

BEST KIDS CARE
4200 S. Lake Forest Dr. #100
McKinney, Tx. 75070
214-592-0356

Prescription Refill Policy: The fastest way to have your child's chronic medication refilled is to contact your pharmacy and ask them to fax the refill request to our office at 214-504-9385. If your child is on a medication which is continuing in nature, we ask that you monitor the amount you have on hand and plan ahead to have the prescription refilled before you run out. You follow up in the medical office for medication which has no refills remaining. ADHD and other controlled substance medications are refilled on a monthly basis. All ADHD medications must be picked up at Best Kids Care and cannot be called into the pharmacy. ADHD medications will require follow up visits every three months. Prescription refills may be requested during our regular office hours, Monday-Thursday between the hours of 8:00a.m. to 5:00p.m , Friday 8:00a.m-12:00 noon. and Saturday 9:00a.m.-12:00 noon.. Please allow 48 to 72 hours for all prescription refills. Antibiotics will not be prescribed over the phone. If you feel your child might need an antibiotic, they will need to be seen by a physician. Please be advised that certain prescriptions can only be refilled by the original prescribing provider. To promote continuity of care, it is imperative that certain medicines are followed by the original providing prescriber, to ensure your child's ailment is improving. Since the original prescribing physician did the initial history of present illness, only that physician would be best to document and prescribe further medicine. To that respect, it is our policy that refills of certain medicines prescribed by other doctors (to the physician's discretion) will need to be made by the original prescribing physician.